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# **Programmatic Risk – Completing the Enterprise Picture**

**Enterprise Risk Management Workshop**

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# Programmatic Risk

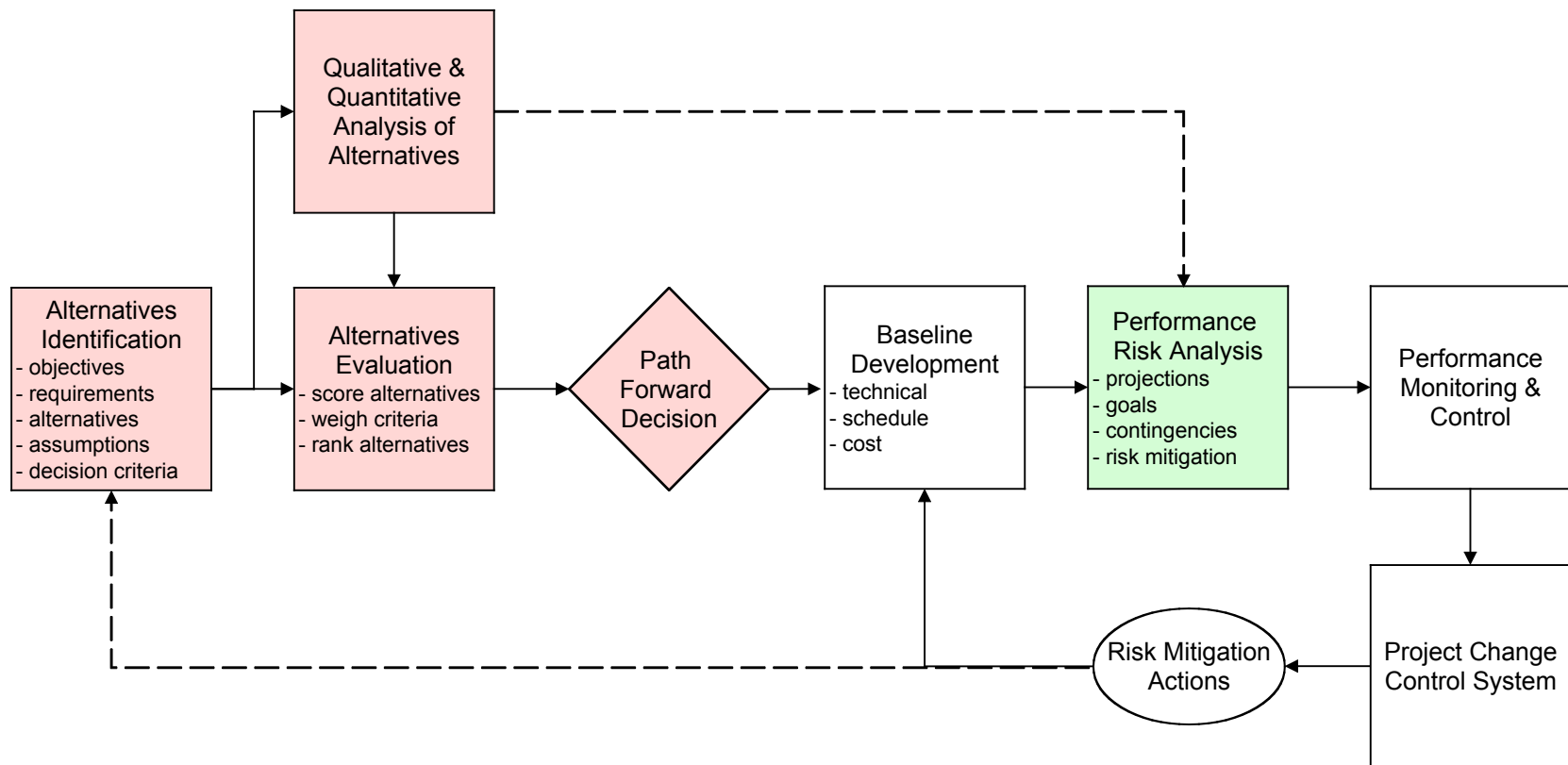
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- Uncertainty in predicted performance for a program or project
- Extends beyond “operational” sources of risk to include programmatic/strategic decision making risks

# Programmatic and Operational Risk

"WHAT SHOULD WE DO?"

"HOW DO WE GET IT DONE?"



# Why be Concerned with Programmatic Risk?

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- Many carefully considered endeavors have failed to produce the desired results.
  - Iridium Communications System
  - Hanford Clean-Up
  - Most US Nuclear Power Plants
  - Space Shuttle
  - Edsel
- Pending decisions
  - Boeing 7E7
  - Hydrogen fueled transportation
  - “New” nuclear weapons

# Why be Concerned with Programmatic Risk? (cont.)

## Research Results for Project Failure Likelihood

Project Outcome Categories		Likelihood (%)			
		Nuclear Power after TMI (1)	Information Technologies (2)	Process Industries (3)	Your Business?
I	Success	0%	26%	33%	
II	Completed but one or more major objectives not met	60%	46%	67%	
III	Total failure / not completed	40%	28%	N/A	

- 1) Kindinger, JP, (1985) *Analysis of Lead Times and Causes of Delays in U.S. Nuclear Power Plant Projects since 1980*, Masters Thesis, Massachusetts Institute of Technology, Cambridge, Massachusetts, USA.  
 2) Howard, RM, (1997), *The Business Stake in Effective Project Systems*, The Business Roundtable  
 3) The Standish Group, (1995), *Chaos*

# Challenges in Measuring Programmatic Risk

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- Risk Identification
  - Completeness
  - Integration of Varied Sources
  - Independence
- Data Availability
  - Little applicable historical data
  - Applicability of subjective data

# Measuring Techniques - Qualitative

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- Methods
  - Multi Criteria Decision Making
  - Risk Factor Analysis
  - Risk matrix
- Results
  - Relative ranking of alternatives/risks
  - Bases for quantitative analysis input distributions

# Measuring Techniques - Quantitative

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- Methods
  - Scenario tree analysis
  - Discrete event simulation
  - Dynamic event simulation
  - Resource Allocation Analysis
- Results
  - Performance, with uncertainty, for the total program/project
  - Identification of important contributors to uncertainty in performance
  - Identification of potential risk reduction actions
  - Identification of key boundary conditions



# How Much Data is Enough?

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- An inappropriate question
- Uncertainty (risk) in performance exists. Refusal to acknowledge it does not make it go away.
- The greater the uncertainty, the greater the need for risk analysis!

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# Backup Slides

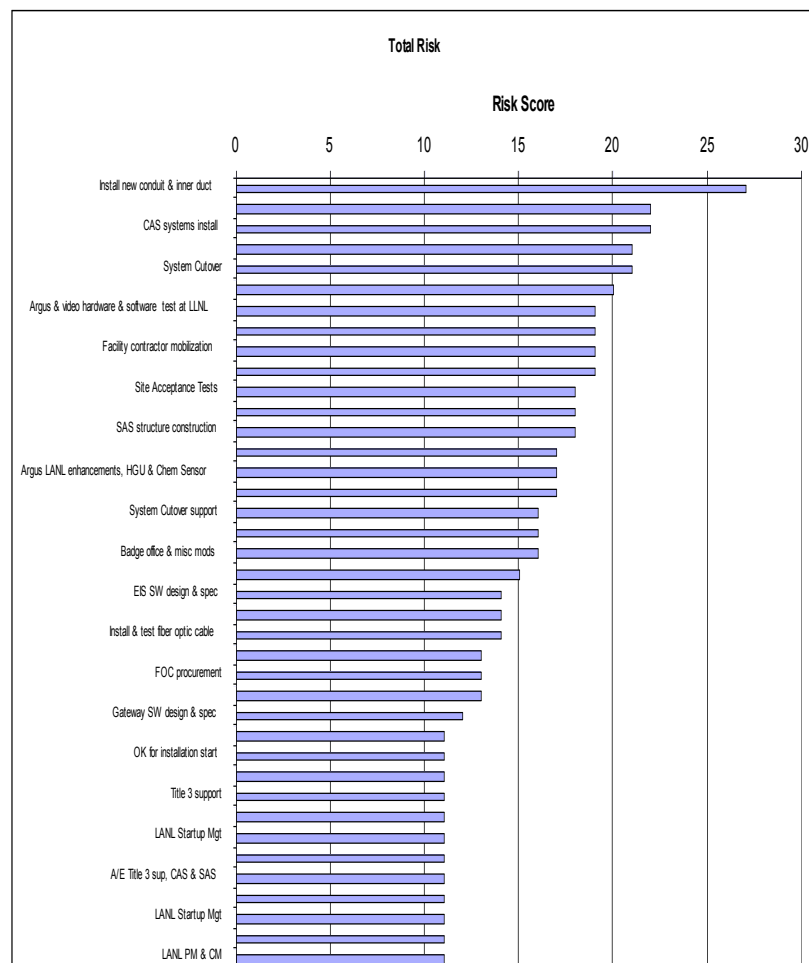
# Example Multi Criteria Decision Results

## FY04 FIRP Prioritization - 1

Proposal	Score	Cost	● = high	○ = medium	● = low
ESA-TSE: WETF Urgent Maintenance	60	\$4.9M	○	●	●
ESA-CON: TA-16-193 Reconfiguration	59	\$5.3M	○	●	○
DX: Shock & Detonation Physics Facility	59	\$5M	○	●	○
FWO-WFM: TA-50-1 Stem Wall Repair	58	\$0.4M	○	○	●
S: Plans & Programs Office	58	\$5M	○	●	○
P: Quantum Institute for Research	54	\$4M	○	●	○
C: Replace High Voltage Electrical Panels in TA-48 RC-1	52	\$4.6M	○	●	○
HSR: TA-59, OH-2 Replacement plus OH Transportables	51	\$5M	○	●	○
LANSCE: Ventilation and Cooling Upgrade, Lujan Center	50	\$3.8M	○	○	●
C: C-Div Office Building	49	\$5M	○	●	○
FWO-CMR: CMR Steam Reducing Stations	49	\$1.5M	○	○	●
EES: EES Pajarito Corridor Relocation & Failed Structur	48	\$5M	○	●	○
NIS: Nonproliferation & International Security Center A	48	\$5M	○	●	○
FWO-NIS: TA-18 Lightning Protection Upgrades	46	\$0.5M	○	○	●
NIS: TA-33 Sanitary Sewer System Replacement	46	\$3.5M	○	●	○
RRES: RRES Division Consolidation	45	\$5M	○	●	○
B: Removal and Disposal of Cobalt 60 Source	42	\$0.6M	○	●	○
HSR: Health Physics Measurements Consolidation	41	\$3M	●	○	○
RRES-Inst: Contaminated Drains Maintenance Project - 2	41	\$3.2M	○	●	○
RRES-Inst: Contaminated Drains Maintenance Project - 1	41	\$4M	○	●	○
CCN: Desktop Operations and Coordination Facility	41	\$5M	○	●	○
MST: TA-03-32 & 34 Revitalization	40	\$3M	○	○	●

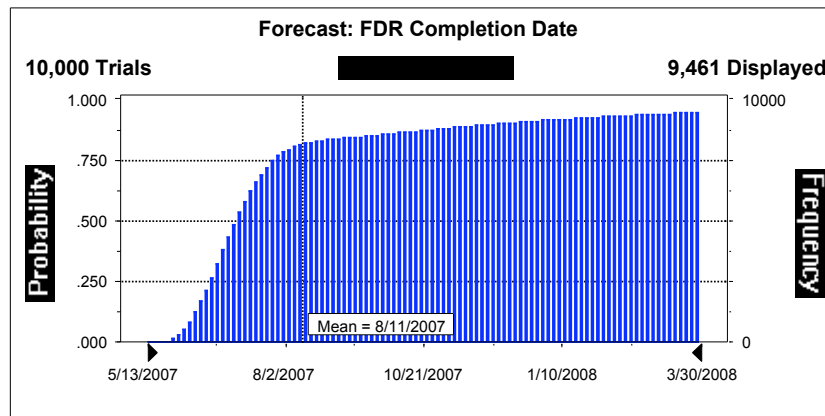
Safety/Compliance (wt = 20%)  
 Programmatic Importance (wt = 15%)  
 Institutional Importance (wt = 7%)  
 Security (wt = 2%)  
 Operational Efficiency (wt = 2%)  
 Link to Future Plan (wt = 33%)  
 Reduction in Deferred Maintenance (wt = 7%)  
 Reduction in Space (wt = 15%)

# Example Risk Factor Analysis Results



- Risk rankings for each risk factor are documented for each task and summed for technical, schedule, cost and total risk.
- The RFA process identifies possible risk reduction actions and provides the basis for schedule & cost distribution development

# Example Quantitative Risk Analysis Result



Percentile	Value
0%	5/13/0
5%	6/4/0
10%	6/9/0
15%	6/13/0
20%	6/17/0
25%	6/20/0
30%	6/23/0
35%	6/26/0
40%	6/29/0
Target	6/30/0
45%	7/1/0
50%	7/5/0
55%	7/8/0
60%	7/12/0
65%	7/16/0
70%	7/21/0
75%	7/27/0
80%	8/6/0
Mean	8/11/0
Commitment	9/15/0
85%	9/20/0
90%	12/8/0
95%	4/15/0
100%	6/26/0

